



The ICCA

Building for the future

Newsletter - April 09



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0115 969 3402 • [www.TheICCA.co.uk](http://www.TheICCA.co.uk)

# Welcome Message from The ICCA Management Board

(The Indian Community Centre Association)



Vaisakhi greetings to you all. Welcome to the latest edition of our newsletter which contains news and information about our services and events.

Our community is understandably proud to be able to boast about its new home in the form of the best community centre in the region. The centre is a success both as a business model and as a resource for our members, which similar organisations will be keen to try and emulate. In response to ever increasing requests from the community we have expanded our service provision and the final phase of the building's expansion will soon be complete.

2009 has been a busier than normal time at the centre with preparations continuing for the forthcoming June ICCA Management Board elections. The volunteer board members continue to work tirelessly for the community. The building project, our relocation and the impressive refurbishment of the Hucknall Road centre was a much bigger task than the board had first envisaged. However, though it was a long and difficult process the results are clear for all to see. The job will be finished before I have reached the end of my term and I am very grateful to those that have helped along the way. The fact that a commercial project of this size has been delivered to such a high quality by a team of volunteers is an immense achievement.

In the past four years, the board and the community have together made improvements towards improving the quality of service provision at our centre. I am surprised and encouraged by what we have achieved and if we continue with the same ethos, drive and determination we will be able to broaden the scope of services on offer.

In the future, the new board will continue to take our community forward. It will require much skill and knowledge to operate such a large facility with numerous services and an increased cost base. The need to ensure that The ICCA earns revenues to be able to invest in future services for its members will prove equally as challenging as it was to raise £3.2 million for capital and refurbishment of the building. It is vital to the continuing development of The ICCA that dynamic, skilled and committed individuals continue the progress we have already made.

I am confident that in the coming days ahead, all of you will become members of The ICCA and we hope you will encourage others to do so as well. I also hope that those of you who can volunteer and invest time in our community will step forward. Some of you with appropriate skills may want to consider putting yourself forward for the Management Board elections, and to offer your services please contact either myself or the staff team based at the centre.

Finally, I would like to sincerely thank all the community, volunteers, The ICCA staff, and ICCA Management Board members for their ongoing and continued support.

**Balraj S. Johal**

Chair – The ICCA Management Board

# Building For The Future

## More To Come

Work continues to progress on our Building for the Future project. Many of our members, other local organisations and companies have already enjoyed the facilities of the main hall, bar area, meeting rooms and offices on the first floor of the building. We have taken conference bookings for our facility and hope and plan to increase income from this source in future.

We are now on the home stretch with final contracts agreed for the refurbishment of the remainder of the first floor. This work includes a second kitchen, fitness room, dance studio, day care provision and a counselling room. Refurbishments are expected to be completed soon and the day care services will be relocated to the top floor from May '09 onwards.

At the end of these renovations we will have achieved a dedicated conference and banqueting space together with commercial bar and kitchen facilities on the ground floor. The first floor will host services for our day care members, meeting rooms and offices.

The platform is set for the new Management Board and the whole community to enjoy the facilities. From recent feedback our community is proud of what has been achieved so far.

**Dilip Desai**

The ICCA Management Board and Chair of The ICCA Building For The Future Project



# It's Time for The ICCA Management Board Elections

The management board at The ICCA is a democratically elected group of volunteers that oversees the quality of services at the centre with a view to ensuring that these facilities will be available now and in the future. And as part of the democratic process, every four years, elections are held at The ICCA to select candidates from our membership that are willing to nominate themselves to participate on the management board and help shape activities at the centre. The current management board was highly successful in delivering the new centre our 'building for the future' and we welcome candidates that are keen to progress this good work.

On Sunday 7th June The ICCA will be holding its election.

Some details and a schedule for the election campaign are as follows:

-Election Administrator: Santokh S. Dhaliwal

-The elections office at The ICCA is open between 10am to 12 noon on Monday, Wednesday and Friday. The office will be open on Easter Monday (10am to 12 noon) to receive membership forms only. Other facilities and services at the centre will not be available during the bank holiday period.

-Membership registration/renewal has already begun. The deadline to renew your membership for election voting purposes is 12 noon on Monday 13th April 2009.


-Nomination for candidacy to the Management Board must be done by 12 noon on Friday 24 April 2009. Candidates wishing to stand for election will need to be proposed and seconded by 25 ICCA members. (Please note, these members can only nominate one candidate for election).

-Withdrawal of nominations must be done by 12 noon on Friday 8th May 2009. The ICCA constitution allows for candidates to withdraw before the election. This must be done in writing and submitted to the centre.

Membership cards will be issued just prior to elections and will be distributed in late May 2009.

-Election day at The ICCA – Sunday 7th June 2009

-Election process supervision - the election itself, will as usual be supervised by an independent voluntary organisation called the Racial Equality Council.



Preparations have begun for The ICCA elections to be held on Sunday 7th June 2009. A great deal of activity will be taking place in the run up to the election and will include a membership recruitment drive, nomination for the Management Board, ballot paper production and organising of the event itself. No doubt it will prove to be a very challenging time for the staff team and all those involved in the administration process. We hope our members will help us during this demanding period as there is a lot to plan and organise.

Please note, the membership drive will end at 12 noon on Monday 13th April (as mentioned above). You can become a member at any time during The ICCA opening hours, however in order to administer the election process the cut off date of Monday 13<sup>th</sup> April 2009 has been determined for eligibility of voting. This cut off date falls on Easter Monday, and so will allow people to become members during the Easter Holidays. You can become a member by contacting one of our community volunteers who have a membership book at hand, or alternatively, you can download a form from our website, [www.TheICCA.co.uk](http://www.TheICCA.co.uk), and bring the completed form to the centre with the associated membership fee.

The membership database is currently being updated and we aim to have membership numbers allocated to each individual by Monday 20<sup>th</sup> April 2009.



# Gold Star for Day Care Provision at The ICCA

Amardeep Bhattal and the Day Care service team at The ICCA have been awarded the Gold Star Award for 'Best Community Quality Provision and Services to the Local Community'. The service continues to provide excellent care services based on a person centred model of social care, enhancing user's dignity, maintaining respect and increasing a participant's independence.

Achievements in day care provision are many and include improvements in the quality of care, a broadening of the service on offer such as partnerships with Nottingham's Safer Neighbourhood Team and the ability to meet the growing needs of our users.



## Some of the key achievements over the past year include:

- ? An annual Satisfaction Survey indicating that almost 100% of users were happy with the meals prepared and the variety of the menu offering at the centre. Almost 56% of users rated the quality of the service as 'very good' and 41% rating this as 'good'.
- ? 14,729 meals served at lunchtime from the centre, generating an income of over £42,000.
- ? 1,976 meals on wheels served.
- ? 5,648 day care attendances recorded.
- ? Falls prevention support provided to service users at risk.
- ? Blood pressure/diabetes checks and regular health advice by district nurses.
- ? Mobile library service with books in the various languages of our users.
- ? Investment in carer training and development - two staff members successfully completing the NVO Level 2 qualification in care with another only a few weeks away from completing.
- ? English classes (ESOL) for care staff enabling them to better communicate with other professionals and improve writing of care plans and reviews.

## Some comments made by service users and their carers about day care service provision:

- ? *"Staff are very friendly and treat me well. I feel like we are all a part of a big family. I am well looked after."*
- ? *"We are happy with the service given by the community centre. Mrs G... looks forward to the daily visit to the centre and enjoys the help and company she received."*
- ? *"I am very happy, well settled, look forward to coming, staff are really good, caring and make me feel good. I learn new skills and I have adapted to the time keeping. They do a great job."*
- ? *"We feel very safe and comfortable in the centre."*

# Another Successful Year for our Young People at The ICCA Cricket Club

Indoor net sessions finished in April '09 and play will resume outdoors on Saturday 9<sup>th</sup> May from 3pm to 5pm at Greenholme School grounds, Derby Rd.

Based on their indoor and outdoor performance, young people will be selected to represent The ICCA Cricket Club in the under 11, under 13 and under 15 age groups at the City District League matches. In addition, children under 11 years of age will also get a chance to participate in a Kwik Cricket Softball Competition where two of our teams will take part.

## How to get involved:

To enrol for the The ICCA Cricket Team and to be considered for future representation and nomination at the 2010 County and District squad trials, which will take place later this year, you must be registered for the 2009 ICCA summer outdoor programme.

Registration details and forms may be obtained from:

Hemant Patel, Cricket Co-ordinator: 07767 070 746

Kailash Dal, Head Coach: 07951 739 295

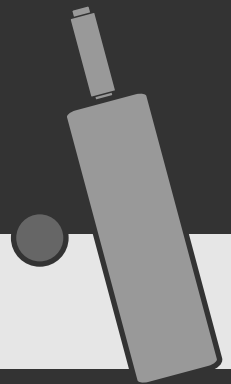
## Help the Cricket Club Special Appeal Update

The ICCA crickets and their supporters have so far raised £3,200 for new equipment for the club. Our club has used this money to buy its first fielding machine and other relevant equipment. The remainder of funds from the current appeal will now go towards the purchase of a second machine (either bowling or fielding) and the club needs to raise a further £1,500 for this piece.

The first fielding machine is being extensively used for the indoor training programme and for both fielding and batting purposes. The new machine has been a great success and an invaluable tool. All the participants are benefiting from this additional support and our club is the first in Nottingham to have purchased our own specialised equipment.

The club's most recent achievements include success at the County and District Squad selections. A second fielding machine will help continue this good work.

To contribute to the cost of essential cricket equipment please call Hemant Patel on 07767 070 746 or Kailash Dal on 07951 739 295.



# The ICCA Goes Online

## www.TheICCA.co.uk



Our new website hosts a range of informative resources relating to our centre. Why not visit the site to find out more about services and clubs, information about Indian visa processing or to find out how to book our new venue for your corporate function?

In the future, we intend to use our website to communicate latest news and events, so please join our mailing list (available to join on line) and be kept informed of future activities.

Please take a few minutes to browse the site and let us know what you think either by emailing [enquiries@TheICCA.co.uk](mailto:enquiries@TheICCA.co.uk) or using our online feedback forms.

Some useful features of the new site include:

- ? Live India news and Nottingham weather feeds – use The ICCA's website to check the local forecast.
- ? Send us your feedback, join our mailing list or make hall booking enquiries – all available online.
- ? Information about becoming a member and renewing your subscription.
- ? Photo Galleries - browse pictures of previous ICCA events or view photos of the building's renovation work.
- ? Latest news, previous newsletters and the Community Notice Board. We are happy to help promote non-profit making events to our ICCA members and local community through our website. Please send us details of your community event and we can publicise it on our Community Notice Board page.
- ? Directions to our centre – use Google maps from our website to get directions to The ICCA.

Finally, the website was developed using extensive input and project management from community volunteers. If you'd like to get involved in other volunteering opportunities / projects at The ICCA please get in touch.

Looking forward to hearing from you.

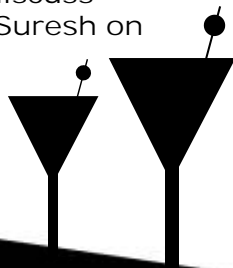
Kashmeera Gorecha  
The ICCA Management Board

# The ICCA - Open For Hire

The ICCA conference and banqueting suite is now available for events of between 10 to 600 people. For weddings, parties and conferences please call our dedicated Events Manager, Mr. Suresh Mehan, who will help organise your special day.

With onsite guest parking, kitchen and bar facilities, workshop and breakout rooms, The ICCA offers flexible space for all your event requirements.

Why not come in for a tour of our facilities and to discuss special discounted rates for members. Please call Suresh on 0115 969 3402 to arrange your event consultation.



## New Faces at The ICCA

You may have noticed a few new staff members at The ICCA. We now have a dedicated Events Manager, Suresh Mehan, who is responsible for assisting you with banqueting and conference bookings. In reception we have Gita Keval who will assist Bali Sohal with administrative tasks. Simron Gangotra has joined our volunteer Mr. Dial Basi in serving the community with Indian visa and passport enquiries. And finally, Shelly Jumbu has been appointed as the Acting Centre Manager, and is primarily responsible for smooth running of the new building. Next time you are in the centre please come and say hello to the new staff team.

# Celebrations at the New Building

The ICCA events calendar was launched with a bang with the opening celebration of the new building in June 2008. This event was an opportunity to thank everyone for their continued help and support in achieving our 'building for the future'. Our next big function took place in October when we held a Diwali dinner and dance which was also hugely successful and completely sold out! Feedback was very positive and we hope to make Diwali an annual fixture in the centre's diary. Diwali was soon followed by yet another well received function and over 340 guests toasted to the new year at our last event of 2008.

More recently, January was kick started at the centre with an Indian Republic Day event which was attended by Nottingham's Lord Mayor together with many of the older generation in our community.

Soon to come

## Vaisakhi Dinner and Dance

Vaisakhi will be celebrated in style at The ICCA on Saturday 2<sup>nd</sup> May. Tickets for our forthcoming special event will soon be available from The ICCA reception area. Please book early as this event is usually sold out well in advance.

For more information about ICCA functions, to find out how to book your tickets or to view our online photo galleries, please visit our website.

## Congratulations to Surinder Kaur Samra

Surinder - member of The ICCA Management Board, was appointed as the Deputy Lieutenant of Nottinghamshire on 16<sup>th</sup> September 2008. The Lord Lieutenant himself, substitutes for the Queen on any occasions that she cannot attend an official ceremony. As Deputy Lieutenant, Surinder can be asked to assist the Lord Lieutenant from time to time. Surinder was recognised for her efforts in helping the community and her years of voluntary work and has since been invited to attend the Buckingham Palace Garden Party later this year.



The ICCA  
Building for the future  
PRESENTS

# Vaisakhi Dinner & Dance

**SAT 2nd MAY 09 - 7pm TILL LATE**

LIVE ENTERTAINMENT BY:

**HARBHAJAN TALWAR • RUPA SONI & DJ's**  
XLNC PERFORMING LIVE N DANGEROUS WITH FULL LIVE BAND  
[www.hstalwar.com](http://www.hstalwar.com)

**TICKETS AVAILABLE AT THE ICCA RECEPTION • ADULTS: £20 • CHILD: £10**  
**ICCA LTD. 99 HUCKNALL ROAD, CARRINGTON, NOTTINGHAM NG5 1QZ**

Web: [www.theicca.co.uk](http://www.theicca.co.uk) • Tel: 0115 969 3402

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