



Indian Community Centre Association – AGM 9 November 2011

Review of 2010-11

The organisation is pleased to report that we have had a busy and successful year across all our services. Full details of these are provided in our latest newsletter.

The highlights across these are:

ICCA Daycare

A total of over 166 daycare places were provided weekly during the year. 9397 meals were served to them. A wide number of clinics/activity sessions were held on healthy eating, falls prevention, diabetes, arts and craft, computing skills and trips.

Dosti Luncheon Club

21,611 meals were served to the public providing income of £70,861. This included meals to private and corporate events held at The Atrium.

ICCA Visas

1078 visas were secured for our services users. 48 OCI applicants were assisted. 24 individuals were assisted with the transfer of visas. 96 passports were surrendered on behalf our members. All of this activity generated an income £13,504.

ICCA Cultural events

We had a good range of events throughout the year that were very well supported. We were honoured to have the Consulate General of India, Mr Gururaj Rao, join our Diwali celebrations in November. At the Republic Day celebrations in January we welcomed the Lord Mayor of Nottingham who opened the new art gallery in the centre.

ICCA Cricket

The cricket club has gone from strength to strength with over 100 youngsters involved in training and playing games for the ICCA. The success of the club was celebrated at the annual cricket awards presentation evening.

ICCA over 50s club

This service is expanding due to the good work of the group. They meet twice a week at the centre.

ICCA Welfare rights

This service proves to be very popular. The City Council provide an officer for ½ a day per week. During the last year over 150 people were assisted through this service.

ICCA Hockey

The team has continued to enter various tournaments and has had a great deal of success. The challenge for the club is to bring in new younger members to take up the baton.

ICCA Gallery

This was opened with the direct involvement of our partner- Artcore. Since its launch there have been 4 exhibitions of artwork from artists based in the UK as well as India.

Dosti Social Club

Despite our best endeavours the regular Wednesday night opening of Dosti Social Club had to cease due to lack of support from our membership.

‘We listened and acted’

At the last AGM our members gave us the following feedback on key issues:

1. Consider the branding of the building to widen its appeal-
Our response- we have changed the name of the building to The Atrium and introduced a brand with professionally produced marketing materials. The latest thing will be the new Atrium website which will go live next month.
2. Look to offer better value and flexible pricing options-
Our response- we moved away from charging for the suites to charging per head. As part of this we included a number of items that were previously charged for thereby offering even better value to our members. Also this approach is more flexible when it comes to accommodate events of different sizes.
3. Improve the quality of the space at the venue-
Our response- we have done a number of upgrades to enhance the experience of service users/customers including portable dance floor, disco lighting, plasma screens, starcloth backdrop, chair covers and sashes, carpeting the Atrium, dumbwaiter between the kitchens. We also installed a solar PV scheme that means we are generating some of our power whilst earning some revenue.
4. Improve communications with members-
Our response- we have made sure the website is regularly updated and a weekly e-bulletin is sent to over 600 members. We also produced our annual newsletter.