



# ICCA

## Annual Report 2011/12



## **Chairs message—developments**

In May The ICCA celebrated four years in its new home The Atrium incorporating The ICCA.

Since the last meeting the Board of The ICCA took on feedback from the membership by launching The Atrium brand with its own website and stationary. Not only have we rebranded but The ICCA have also invested into more upgrades that can be offered to clients such as the backdrop around the perimeter of The Platinum Suite with LED lights which light up the backdrop to any colour. We have seen growth in the number of bookings taken place than last year which indicates a positive future for The Atrium.

ICCA Care has faced even more challenges in this past year but it is a testament to Team ICCA that they are still able to provide a person centred model of care to the Day Care Service users. Highlights for Day Care over the past year are: Sessions on ayurvedic medicine by a qualified ayurvedic practitioner, Computer classes for citizens in partnership with ISSE online learning centre, Trip to Bridlington (seaside resort) and Cambridge, Regular exercise classes, taking part in traditional Vaisakhi, Diwali, Independence Day, Republic Day and Christmas celebrations, to name but a few.

The visa service has become more streamlined and professional with an appointment system and has expanded the services to surrendering of Indian Passports. The cultural events have been as popular as ever with events attracting over 300 guests for Diwali and Vaisakhi. The sports clubs have continued to grow, the cricket club has even secured corporate sponsorship for the summer and winter matches.

The growth and expansion over this past year would not have been possible without the volunteers and staff who make up Team ICCA, I would like to thank them for all their hard work to ensure that The ICCA remains in a strong position to face the difficulties which may lie ahead. And we look forward to the continued support of our members.

Mr Sudheer Gupta

Chair of The ICCA (2011-12)

## Financial Review

The Charity continues to operate within a changing and challenging financial environment. During the year the financial support from the local authorities decreased significantly. The Charity continued the provision of services for its membership and the Day Care clients. Overall the Charity made a small loss of £6,097. The Trustees have continued their efforts in increasing the income and reducing the costs.

The Trustees are keen to respond to the challenges facing the organization at a time when public funding is being squeezed. We are continuing to develop the user base for our services as well as rebranding to attract even more people to use our services and thereby help our transition to becoming a successful social enterprise.

The overall plan had been to consolidate the services and the finances of the Charity at The Atrium. In previous years we had reported that it will take time for the Charity and our Property company to get to break even position and then proceed to generate surpluses for investment in the building and to improve services to the membership. Having incurred losses in the first three years after relocation to The Atrium the Trustees are looking forward to the improved trading position in the current year. This reflects the investment that had been made, improved marketing and the hard work of all the staff at The Atrium.

The full set of accounts are available at The Atrium headquarters. Please contact Jyoti Agheda on [jyoti.agheda@TheICCA.co.uk](mailto:jyoti.agheda@TheICCA.co.uk)

## ICCA Cricket

ICCA cricket continues to develop in a strong manner. The average attendance at our indoor and outdoor training during the autumn/winter and summer 2011 season again hit around 85 children – clearly establishing The ICCA as one of the bigger cricketing youth clubs in Nottingham.

All our age group teams have proved competitive in the league competitions (both indoor and outdoor). Individual player performances again have excelled with new boys entering the County U11 squads. We continued to have representation at the girls U13s and boys U12s, U14s and U15s County Age Groups. Our lead player, Anuj Dal, was selected to represent in the Midland Region at the 2011 Bunbury Cricket Festival and following his performances at this competition, won selection to the U17s England Development Programme. Our flag is now flying at the National level.

Finally we have recently secured corporate sponsorship from KUMON for the U10, U11 and U13 teams for the summer and winter matches. KUMON will sponsor match shirts for these age groups.

The strength and continued development of the club to a ‘premier youth club’ is now very much dependent on our securing proper training grounds which we are desperately lacking. Efforts must be doubled to secure this over the immediate future.

## NICCA Hockey

Nottingham ICCA Hockey has been running for 8 years. The club was founded by Captain Surinder Saini. The team is made up of players from different hockey clubs that have come together to play the summer tournaments at The NICCA team.

In these past 8 years the team have reached over 20 finals in the summer tournaments. The trophies are displayed in The Dosti Bar at The Atrium for all to see.

## The ICCA Cultural Events

In this past year The ICCA have had successful partnerships with NAAC for the Diwali Dinner and Dance, and with ArtCore for the opening of two exhibitions one on Independence Day called 'The Games People Play' and another on Republic Day called 'Card Games'. Gujarat Samaj continues to use our facilities for the festival of Navratri and the Diwali celebrations. The ICCA also had a very successful New Years Dinner and Dance welcoming the new year of 2012.

Highlights over this past year were Republic Day celebrations when The ICCA hosted the opening of an art exhibition to do with the Olympic games in partnership with ArtCore, at The Atrium Gallery by the then Sheriff of Nottingham Cllr Unczur.

At The ICCA Vaisakhi Dinner and Dance Mr R.R. Swain Consul of Community Affairs from Birmingham Consulate General of India presided and presented a copy of a The Guru Eternal with a Foreword by India's Prime Minister to the Chair of The ICCA Board. The book is on display in The Atrium Gallery for all to enjoy.



## ICCA 50+ Association

Since the inception of The 50+ Association in 2008 the group has expanded not only in numbers but also activities.

Alongside the ladies only yoga on Monday's and the



men's class on Monday's and Thursday's a number of day trips have also taken place. The 50+ Association arranged a 5 day holiday to Mallorca for the couples.



This year the Association has again held Shaheedi Day and Kavi Darbar events at The Atrium in partnership with NAAC. Both events were well attended by all members of the community.

## ICCA Golf

ICCA golf club was re-launched 20 January 2012 at its AGM which was attended by nearly 50 members. A new constitution and committee were put in place. Jas Bilku was elected as the Captain and Karpal Nijjar was elected as Vice captain.

Despite the poor weather 2012 has been a very good season with a number of successes:

- Organised weekly coaching for members at two locations- Ramsdale and The Nottinghamshire;
- Captain's Day event held 25 March when 28 members took part in the golf and 40 people took part in post golf meal;
- A number of golfing days have been arranged and held at Ruddington Grange, Ramsdale, Norwood Park, The Nottinghamshire; Sunday driver took place at Greatham Valley, Lincolnshire;
- Membership has continued to increase over the year and currently stands at 73;
- A overseas trip has been organised for the end of October to La Manga in Spain.

The season concludes with a golf day on 7th October . Players of all abilities are welcome!

## Day Care Services

Despite a number of challenges due to changes in the social care sector in the whole of United Kingdom with the introduction of Self Directed Support/ Personal Budgets, spending cuts and efficiency savings to be made, stricter use of eligibility criteria for being eligible to use the services Day Care Services at the Indian Community Centre continues to provide care services based on a person centred model of care with emphasis on solution focussed approach. We take pride in delivering services, which promote citizens independence, wellbeing and quality of life through social involvement and input from partners (Health, Age UK etc). We provide care to citizens with sensory or physical disabilities, citizens with mental health problems or other health related issues. Our service also aims to provide respite to carers.

Meals service provision continues to be popular as is evident from the following detailed figures of meals/ food portions served and income received at lunchtime at The Indian Community Centre. These figures are inclusive of the elderly, disabled, retired members and meals served to general members of the public.

In the year 2011/2012 a total of 1432 more meals were served as compared to 2010/2011 when a total of 21,611 meals were served giving an increase of 6.62% in 2011/2012. Similarly the income in 2011/2012 was £ 7326.28 more as compared to 2010/2011 when a total of £ 74,556.54 was collected giving an increase of 9.82% in 2011/2012.

In the year 2011/2012 a total of 612 more Meals on Wheels were served giving an increase of 29.60% in 2011/2012. Similarly the income in 2011/2012 was £ 2376.60 more as compared to 2010/2011 when a total of £ 5645.40 was collected giving an increase of 42.09% in 2011/2012.



## Dosti Luncheon Club

The Dosti Luncheon Club has been very busy this past year. Not only have they moved to the first floor of The Atrium but they have been reviewed by the Leftlion magazine and also awarded a 3 star rating (the maximum) by environmental health for food safety practices. This means that the luncheon club have an excellent record compliance; standards of food safety and hygiene are high and conform to industry codes with competent management. Dosti Luncheon Club provides both eat-in or a takeaway option.



## ICCA Visa Travel

The visa service provided by the ICCA still continues to be extremely busy and popular. In the last year April 11'-March 12' a total of 1064 visa applications were processed.

Since having an appointment system in place it has enabled The ICCA to give our clients a professional service to those who do not have access to a computer or are unable to use the internet.

Many people are applying for an OCI (Overseas Citizen of India) which is a Lifelong Visa and the Surrendering of Indian Passports is beginning to become more convenient for those who qualify and fit the OCI criteria. A total of 89 OCI applications and 164 Surrendering of Passport applications were processed during the period April 11'- March 12'.

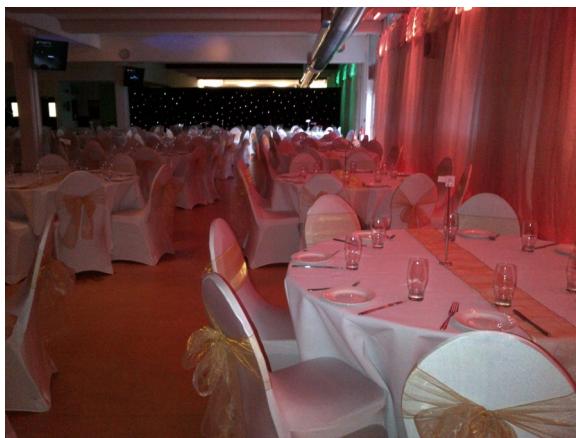
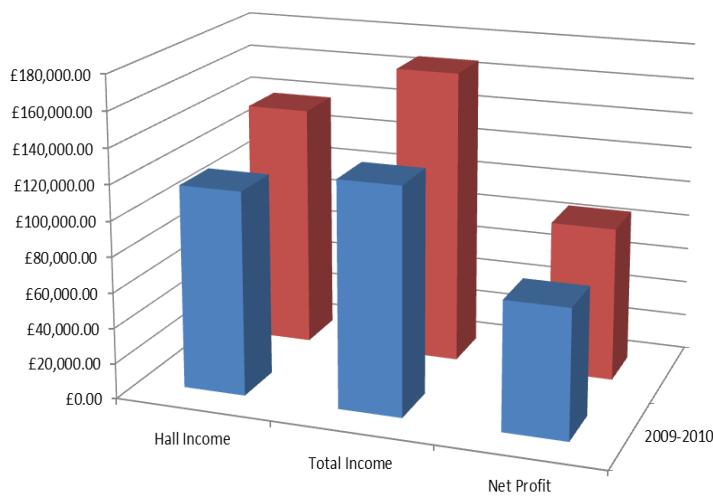
An advisory service is also available for all Indian Passport queries, OCI queries and PIO enquiries.

## The Atrium Sales

The Atrium sub brand has been expanded and has its own corporate website, brochures and marketing collateral. We have also invested in many upgrades to the function space such as the backdrop in The Platinum Suite and LED lights which can match the colour scheme of your event.

During the financial year of 2011 / 2012 The ICCA had a total number of 117 events, 73 of which were corporate events and 44 private events. The total income from the venue sales during this period was £140,727.67

Sales Income comparison





# The Atrium

[www.TheICCA.co.uk](http://www.TheICCA.co.uk)

[www.TheAtriumNottingham.co.uk](http://www.TheAtriumNottingham.co.uk)



Book your event during November, December or January and receive an early bird discount of up to £250.

Join The ICCA on Facebook



## The Atrium – a venue for all occasions

The Atrium is one of Nottingham's most unique and enchanting venues. With original elegant interiors that are beautifully complemented with modern features, and suites in a range of sizes, you will find it difficult to find a more striking and versatile location.

From civil wedding ceremonies and intimate awards dinners to grand wedding receptions and large-scale corporate conferences; we are the ideal venue for all occasions.



THE ATRIUM

Talk to our events team today:  
call 0115 969 3402 or e-mail

[events@TheAtriumNottingham.co.uk](mailto:events@TheAtriumNottingham.co.uk)

Weddings | Special Occasions | Corporate Events

## The Atrium Gallery

Working in partnership with ArtCore The Atrium Gallery has held a number of exhibitions in this past year. There have been workshops around the theme of sports for the London 2012 Olympics, and an exhibition called 'The Games People Play' this particular exhibition was awarded the Inspire Mark. The London 2012 Inspire Programme recognizes innovative and exceptional projects that are directly inspired by the 2012 Olympic and Paralympic Games. This exhibition was opened on India's Republic Day celebrations by the then Sheriff of Nottingham Cllr Unczur.



## Communications and Marketing

Year on year The ICCA and The Atrium staff team and Management Board work tirelessly to improve communications with members and the wider community. Work to promote the centre and its corporate facilities is heavily supported by The Management Board. This year, work has focused on building marketing efforts by improving both The ICCA and Atrium websites as well as developing social media opportunities, such as a dedicated Facebook site, even further. A recent journalistic review in online Leftlion magazine has shown that positive publicity, particularly online can help support ICCA marketing efforts and the Dosti Lunch Club received outstanding comments from customers. The electronic bulletin, ICCA Newsflash also supported online efforts to market activities and events at the centre and has a readership of nearly 1000 subscribers, all keen to hear more about ICCA news. Overall, communications and marketing efforts throughout the year have made a significant contribution to publicising the centre and the annual newsletter is always well received.

## **Welfare Rights at The ICCA**

Welfare Rights sessions in partnership with Nottingham City Council are held on a weekly basis every Thursday. This service continues to be popular at The ICCA and can help with benefits advice, debt advice and representation at appeal.

## **The ICCA Board**

Chairman	Sudheer Gupta
Vice Chair	Resham Aujla
Vice Chair	Gurmeet Vohra
Secretary	Parminder Samrai
Treasurer	Kamal Bowry
Vice Treasurer	Satvinder Nanua
Board Member	Hasmukh Mistry
Board Member	Atma Dhillon
Board Member	Steve Sanghera
Board Member	Kashmeera Gorecha
Board Member	Manoj Tugnait
Board Member	Satinderpal Sharma
Board Member (resigned Oct 2011)	Nick Singh



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